



**PeopleCert**®

All talents, certified.



# PeopleCert - IASSC® Certified Lean Expert™ Training

## Introduction

Lean is a proficiency, originally established from the Toyota Production System, that refers to the application of certain Lean practices, principles, and tools typically used to reduce waste and improve process efficiencies.

## Why is it important to hold a Lean certification?

- Proves candidate's proficiency with Lean methodology, beyond terminology.
- Undertake the role of Certified Practitioner / Leader / Expert role in their teams.
- Showcase the skills necessary to achieve the desired results (defect reduction, process improvement or any other strategically aligned organizational objectives).

## Training Duration

**8 Days**

## Course Content

- Introduction to Lean
- Gemba (The Real Place)
- Kaizen (Continuous Improvement)
- KPIs (Key Performance Indicators)
- Teamwork & Team Skills
- MUDA (Wastes) / MURA (Fluctuation) / MURI (Overburden) - the three families of efficiency losses
- 5S
- Kano Model
- Just-In-Time (JIT)
- Bottleneck Analysis
- Continuous Flow
- Takt Time
- Value Stream Mapping
- Flow Diagram (Swimlane Diagram)
- Spaghetti Diagram
- Layout planning
- Single-Minute Exchange of Dies (SMED)
- Heijunka (Level Scheduling)
- Kanban (Pull System)
- Jidoka (Zero Defect Principle)
- Andon
- Poka-Yoke (Error Proofing)
- Root Cause Analysis (RCA)
- Risk Analysis
- Total Productive Maintenance (TPM)
- Six Big Losses
- Overall Equipment Effectiveness (OEE)
- Standardized Work
- Sustainment
- Visual Management
- Short Interval Control / Active Supervision
- Hoshin Kanri (Policy Deployment)
- Kaizen task-force workshops
- Change Management
- DMAIC
- SMART Goals
- Stakeholder Management
- PDCA

## Target Audience

This is the **third level** of IASSC Lean qualification aimed towards anyone who wishes to become a Lean methodology professional & seeking personal certification.

First Level	IASSC® Certified Lean Practitioner™ - foundational understanding of Lean and its practical implementation
Second Level	IASSC® Certified Lean Leader™ - advanced understanding of Lean concepts and tools
Third Level	IASSC® Certified Lean Expert™ - mastery of all Lean Management tools and their practical applications

## Purpose of Lean Expert Qualification

To confirm candidate is well versed in Lean methodology & able to implement, perform, interpret & apply Lean methodology at an advanced level of proficiency.

## Examination Format

<b>Delivery</b>	Computer (Web Proctored / Classroom)
<b>Type</b>	110 Multiple Choice Questions (MCQ) Each question is awarded one (1) mark
<b>Duration</b>	3 hours (180 minutes) For non-native speakers or candidates with a disability, an additional 60 minutes of extra time is allowed.
<b>Pass Mark</b>	70% (77 marks out of 110)
<b>Invigilator / Supervisor / Proctor</b>	Yes Physical or Online Proctoring
<b>Open Book</b>	No Only the provided Reference Document, which contains all formulas and tables that may be needed during the examination, can be used.
<b>Prerequisites</b>	None
<b>Distinction</b>	N/A
<b>Certification Validity</b>	3 years (a recertification exam is required to maintain validity)



# MBIZM TRAINING REGISTRATION FORM



## REGISTRATION POLICIES

### Substitutions

Substitutions can be made at any time.

### Payment

All payments must be made two (2) weeks prior to the training.

You may register by phone, email, or fax; by using the registration form attached.

**Payment Mode :** Cheque or Telegraphic Transfer / IBG

**Pay to :** MBIZM SDN BHD

**Account No. :** 800-233-7680

**Bank's Name :** CIMB BANK BERHAD

**Swift Code/BIC :** CIBBMYKL

## CANCELLATION POLICY

Due to contractual obligations, cancellation charges are as follows:

Scheme Claimable

\*30 - 15 days notice: 50% of the workshop fee

\*14 - 8 days notice: 70% of the workshop fee

\*7 days or less notice: 100% of the workshop fee (\*Based on working days only)

However, detailed sets of documentation will be sent to you. A substitute may be named at any time before the workshop begins. All cancellation of registration must be made in writing.

If you are claiming from HRDC SBL-Khas, please contact us for details.

For further information on this Not-To-Be-Missed Event, please contact our Programme Manager at +603 7873 8485.

## TRAINING COURSE(S) BOOKING

**Training :** PeopleCert - IASSC Certified Lean Expert Training

**Dates :** Contact us for more information

**Time :** 9.00 am - 5.00 pm

**Venue :** MBizM HQ, Leisure Commerce Square, Petaling Jaya, Selangor

## COURSE FEES (INCLUSIVE OF SST & EXTERNAL EXAM)

Now with **20%** Introductory Discount!

~~RM10,630.50~~ **RM8,504.40 (per person)\***

\*Inclusive of SST and International Peoplecert IASSC Lean Expert Exam Fees

\*Promotion valid until 31st December 2023

Note: **MBizM Sdn Bhd** reserves the right to cancel or postpone the training date(s) and venue at any time. In this event, advance notification will be issued to all participants. Thank you.



**HRDC Claimable  
SBL-KHAS**  
Please contact us  
for details



MBizM Sdn Bhd has been granted the PeopleCert Lean IASSC ATO Accreditation (IASSC® Certified Lean Expert™, IASSC® Certified Lean Leader™ & IASSC® Certified Lean Practitioner™).

## REGISTRATION FORM (email: public@mbizm.com)

### DELEGATE INFORMATION

1) Name: \_\_\_\_\_ 2) Name: \_\_\_\_\_  
Designation: \_\_\_\_\_ Designation: \_\_\_\_\_

### COMPANY INFORMATION

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

### CONTACT PERSON

Name: \_\_\_\_\_  
Designation: \_\_\_\_\_  
Tel: \_\_\_\_\_

### AUTHORISED SIGNATORY

Signatory: \_\_\_\_\_  
Name: \_\_\_\_\_  
Designation: \_\_\_\_\_

### PAYMENT INFORMATION

Hereby is the postal order / bank draft / bankers' cheque no. \_\_\_\_\_ for the sum of RM \_\_\_\_\_ issued in favour of "MBIZM SDN BHD".

**MBizM Sdn Bhd (909178-T), Unit No.1131, Block A3, Jalan PJS 8/9, Leisure Commerce Square, (Pusat Dagang Setia Jaya), 46150, Petaling Jaya, Selangor Darul Ehsan, Malaysia.**

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